

UNIVERSITY OF IDAHO

RETENTION
RESOURCE
GUIDE



University of Idaho

UNIVERSITY OF IDAHO

RETENTION RESOURCE GUIDE

Below is a list of the nationally recognized top reasons students are not retained on a college campus followed by University of Idaho specific resources to direct students who express those reasons. At the end of the summary are the location and contact information for most of these resources.

REASON 1:

Inadequate Preparation for College Work

- **Listen for cues** (Can't finish exams, inability to focus, etc.) – Disability Support Services, University Library, and Counseling & Testing Center
- **Academic tutoring needs** – Academic Support & Access Programs (Student Support Services, Disability Support Services, & Tutoring & College Success), Residence Life Student Success Center, and Vandal Academic Support Services (Athletics)
- **English proficiency** – International Programs Office (American Language and Culture Program)
- **Explore other academic and professional options and assess whether community college or online offerings might be a better option** – College Academic Advisors, Career Center, and College Career Staff

REASON 2:

Lack of motivation to succeed academically

- **For physical and mental health reasons** – Counseling and Testing Center, Student Recreation Center, Student Health, and the Campus Dietician
- **To find community while here** – Student Involvement, Office of Multicultural Affairs, LGBTQA Office, Women's Center, Native American Student Center, International Programs Office, College Assistance Migrant Program, Student Recreation Center, Housing and Residence Life, Fraternity & Sorority Life, and Steel House
- **Unsure about major and career goals** – College Academic Advisors, Career Center, Career Finder, and Degree Finder
- **To pursue alternative living arrangements** – Housing and Residence Life, Fraternity & Sorority Life, and Steel House
- **To get involved with co-curricular activities** – Student Involvement, Student Recreation Center, Fraternity & Sorority Life, Residence Hall Association, and Associated Students University of Idaho

REASON 3:

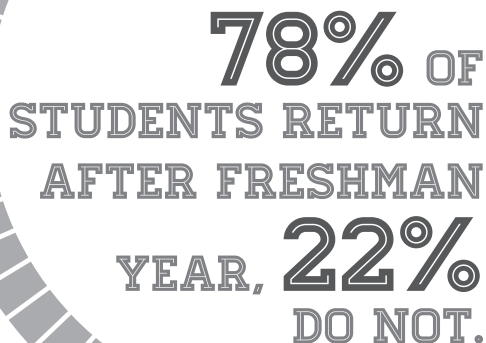
Indecision about major and/or career goals

- To explore other academic and career opportunities – Career Center, Career Finder & Degree Finder, and College Academic Advisors
- To understand your major and other options – College and Department Faculty and Academic Advisors
- To explore new majors – General Studies Major Advisor, Co-Curricular Activities (Like the CLASS Major Fair), Student Involvement, and Career Center
- To study abroad as a form of personal exploration – International Programs Office
- To volunteer in new fields – Center for Volunteerism and Social Action
- To try out majors not offered at UI or explore new places – National Student Exchange (run by the International Programs Office)

REASON 4:

Physical and/or mental health problems

- Dean of Students Office
- Counseling and Testing Center
- Disability Support Services
- Student Health
- Violence Prevention Programs
- International Programs Office (for international students)



78% OF
STUDENTS RETURN
AFTER FRESHMAN
YEAR, **22%**
DO NOT.

REASON 5:

Inadequate financial resources

- For increases in budgets, loan opportunities and more – Financial Aid Office
- For multicultural students – Office of Multicultural Affairs Diversity Scholarships
- For international students – International Programs Office Scholarships
- For LGBT students – LGBTQA Office Scholarships
- For student veteran – Veteran's Assistance Center
- For students in need of food – Local Food Banks
- For work study and student off campus job postings – Financial Aid Office and Human Resources
- For payment plans with UI – Student Accounts
- For declaring residency for tuition purposes – Registrar
- To pursue community and state agency resources, like Section 8 housing, food stamp programs, etc. – Idaho Department of Health and Welfare

REASON 6:

Job demands

- To create an academic plan – College Academic Advisors
- For time management help – Academic Support & Access Programs, Residence Life Student Success Center (run by Housing), and Office of Multicultural Affairs
- To develop a four year financial aid plan – Financial Aid Office
- Financial literacy program to understand cost of working vs more time at UI – Financial Aid Office
- Consider on campus jobs with a greater understanding of student schedules – Human Resources

REASON 7:

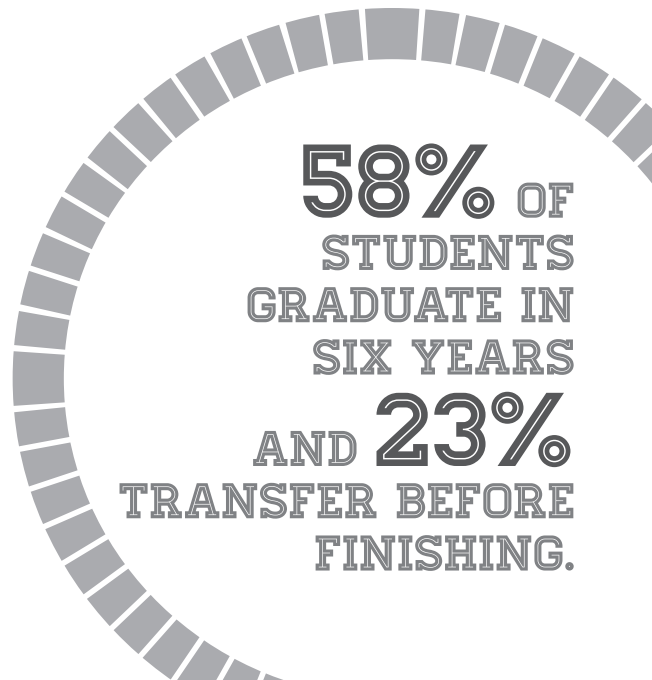
Lack of family support

- To discuss issues with a counselor – Counseling & Testing Center, Dean of Students Office, and Financial Aid Office
- To transition from dependent to independent on FAFSA – Financial Aid Office
- To find community while here – Student Involvement, Office of Multicultural Affairs, LGBTQA Office, Women’s Center, Native American Student Center, International Programs Office, Religious Centers and Organizations, College Assistance Migrant Program, Housing and Residence Life, Fraternity & Sorority Life, and Steel House

REASON 8:

Family demands

- If money related – Financial Aid Office
- If child care related – Children’s Center
- If mental health related – Counseling and Testing Center
- If physical health related – Student Health
- If related to violence – Violence Prevention Program and Alternatives to Violence of the Palouse
- For non-traditional students – Student Involvement, and Non-Traditional Student Association (contact through Student Involvement)
- To pursue community and state agency resources, like Section 8 housing, food stamp programs etc. – Idaho Department of Health and Welfare



REASON 9:

Distance from permanent home

- For international students – International Programs Office
- For resources to get to southern and southeastern Idaho and Portland on holidays – Dean of Students Office
- To stay connected – Information Technology Services to explore distance technology
- To talk about homesickness and culture shock – Counseling & Testing Center
- To explore UI degrees closer to home – Boise, CDA and Idaho Falls Centers, Distance & Extended Education, and Registrar
- To discuss goals, cost vs benefit analysis of staying at UI – Financial Aid Office, College Academic Advisors and Career Center
- To get your parents to Moscow – Annual Mom and Dads' Weekends (run by the Alumni Office)
- To connect with other people in your new, temporary home – Housing and Residence Life, Fraternity & Sorority Life, and Steel House
- To find community while here – Student Involvement, Office of Multicultural Affairs, LGBTQA Office, Women's Center, Native American Student Center, International Programs Office, Religious Centers and Organizations, College Assistance Migrant Program, Housing and Residence Life, Fraternity & Sorority Life, and Steel House

REASON 10:

Poor social integration (peer group interaction, co-curricular activities)

- For non-traditional students – Student Involvement, Associated Students University of Idaho, and Non-Traditional Student Association (contact through Student Involvement)
- For help with cultural adjustment – International Programs Office, and Office of Multicultural Affairs
- To find community while here – Student Involvement, Office of Multicultural Affairs, LGBTQA Office, Women's Center, Native American Student Center, International Programs Office, Local Religious Centers and Organizations, and College Assistance Migrant Program
- To get involved with student organizations – Student Involvement, Associated Students University of Idaho, Residence Hall Association, Fraternity & Sorority Life, and vandalsync.orgsync.com
- To connect with students in living situations – Housing, Steel House, Housing Theme Floors (Mosaic, LLCs), and Fraternity & Sorority Life
- To meet people in community spaces – Campus Events, Student Diversity Center (run by Office of Multicultural Affairs), Commons, Women's Center, Student Org Space (run by Student Involvement), Veteran's Center, Native American Student Center, Student Recreation Center, University Library, Moscow Chamber of Commerce, Moscow Parks and Recreation, and Off Campus Spaces around Moscow and Pullman

CONTACT INFORMATION

Academic Advising, TLC 231, 5-6300,
advising@uidaho.edu

Academic Support & Access Programs,
Commons 306, 5-6307, *asap@uidaho.edu*

Alternatives to Violence of the Palouse (ATVP),
(877) 334-2887, *home@atvp.org*

Alumni Office, 1212 Blake Ave., 5-6154,
alumni@uidaho.edu

Associated Students University of Idaho
(ASUI), Commons 302, 5-6331,
asui@uidaho.edu

Campus Dietician, Student Recreation Center,
5-6717, *mrudley@uidaho.edu*

College Assistant Migrant Program (CAMP),
865 W. 7th Street, 5-5173, *camp@uidaho.edu*

Career Center, Commons 334, 5-6121,
careercenter@uidaho.edu

Center for Volunteerism & Social Action,
Commons 301, 5-9442, *volunteer@uidaho.edu*

Children's Center, 421 Sweet Avenue, 5-6414,
uikids@uidaho.edu

Counseling & Testing Center (CTC), Mary
Forney Hall 308, 5-6716, *ctc@uidaho.edu*

Dean of Students Office, TLC 232, 5-6757,
askjoe@uidaho.edu

Disability Support Services, Commons 306,
5-6307, *dss@uidaho.edu*

Distance & Extended Education, Targhee Hall
Basement, 5-4024, *dee@uidaho.edu*

Financial Aid Office, Pitman Center 101, 5-6312,
finaid@uidaho.edu

Fraternity & Sorority Life, TLC 232, 5-6757,
greek@uidaho.edu

Housing, 1080 W. 6th Street, 5-9361,
housing@uidaho.edu

Human Resources, 415 West 6th Street, 5-3609,
hr@uidaho.edu

Idaho Department of Health and Welfare,
1350 Troy Highway, Moscow, ID, (877) 456-1233

International Programs Office, LLC Bldg #3,
5-8984, *ipo@uidaho.edu*

LGBTQA Office, TLC 227, 5-6583,
lgbtoffice@uidaho.edu

Moscow Chamber of Commerce,
411 S. Main Street, Moscow, ID, (208) 882-1800

Moscow Parks and Recreation, 1724 East F
Street, Moscow, ID, (208) 883-7084

Native American Student Center, 865 W 7th
Street, 5-4237, *ssamuels@uidaho.edu*

Office of Multicultural Affairs, TLC 230, 5-7716,
oma@uidaho.edu

Registrar's Office, Pitman Center, 1st Floor, 5-6731,
registrar@uidaho.edu

Residence Hall Association, Wallace Residence
Center Basement, *rha@uidaho.edu*

Steel House, 908 S. Blake, Moscow, ID,
(208) 310-1344, *delh@uidaho.edu*

Student Accounts, Pitman Center, 1st Floor,
5-7447, *acctrec@uidaho.edu*

Student Health, 623 S. Main, 5-6693,
health@uidaho.edu

Student Involvement, Commons 302, 5-6331,
getinvolved@uidaho.edu

SIX YEAR GRADUATION
RATES ARE LOWER
IN MULTICULTURAL
POPULATIONS:

39% FOR AMERICAN
INDIAN STUDENTS,

25% FOR AFRICAN
AMERICAN STUDENTS,

46% FOR LATINO
STUDENTS,

53% FOR ASIAN
AMERICAN STUDENTS,

AND 54% FOR
INTERNATIONAL
STUDENTS

Student Recreation Center, 5-7529,
camprec@uidaho.edu

Vandal Academic Support Services (Athletics),
Kibbie Dome 217, 5-0297, *susans@uidaho.edu*

Veterans Center, Commons 305, 5-7989,
veterans@uidaho.edu

Violence Prevention Programs, TLC 232, 5-0688,
vsolan@uidaho.edu

Women's Center, Memorial Gym, 5-2777,
wcenter@uidaho.edu

University Library, 5-6534, *libref@uidaho.edu*

COLLEGES

College of Agricultural and Life Sciences,
Agricultural Sciences Bldg., 5-7984,
aginst@uidaho.edu

College of Art & Architecture, Art and Architecture
Bldg., 5-4409, *caa@uidaho.edu*

College of Business & Economics, Albertsons
Bldg., 5-6478, *cbe@uidaho.edu*

College of Education, Commons 215, 5-6772,
coe@uidaho.edu

College of Engineering, Janssen Engineering Bldg.
125, 5-6470, *deanengr@uidaho.edu*

College of Graduate Studies, Morrill Hall, Room
104, 5-2647, *uigrad@uidaho.edu*

College of Law, Menard Bldg. 101, 5-2255, *uilaw@
uidaho.edu*

College of Letters, Arts and Social Sciences,
Admin Bldg. 112, 5-6426, *class@uidaho.edu*

College of Natural Resources, Natural Resources
Bldg., 5-5018, *cnradvising@uidaho.edu*

College of Science, Mines 321, 5-6195,
science@uidaho.edu

CENTERS

Boise Center, 322 E. Front Street, Boise, ID,
(208) 334-2999, *boise@uidaho.edu*

Coeur d'Alene (CDA) Center, 1031 N. Academic
Way, Suite 242, CDA, ID, (888) 208-2268,
cdactr@uidaho.edu

Idaho Falls Center, 1776 Science Center Drive,
Suite 306, Idaho Falls, ID, (208) 282-7900,
ui-if@if.uidaho.edu

FOOD BANKS

Moscow Food Bank, 110 N. Polk, Moscow, ID,
(208)882-4813

Trinity Moscow Food Pantry, 711 Fairview,
Moscow, ID, (208) 882-2015

Vandal Food Pantry, Commons 301, 5-9442,
volunteer@uidaho.edu

The Retention Resource Guide is a product of the Student Recruitment and Retention Committee of the President's Diversity Council and the Division of Diversity & Human Rights.

This piece is the first guide created for use in 2015-16. Corrections, edits, and additions for future versions of the guide should be sent to Jeffrey A. Dodge at jdodge@uidaho.edu. Special thanks to Dr. Carmen Suarez, former Chief Diversity Officer, for her support of this project.

