**RISK PARTNERS Project**

*Collaborating with UI Risk Management to improve college and division business services in the areas of risk planning and insurance services*

UI Risk remains resource for risk planning and insurance services, but is able to

* connect college and division programs with appropriate risk strategies
* provide better answers to risk and insurance questions
* provide easier, faster transactions

**ACTION ITEM REQUESTED**

**Work with UI Risk to develop framework for Risk Partners**

**EXPECTED OUTCOMES FOR COLLEGE/DIVISION**

* Understanding how risk planning assists college/division planning provides timely and effective risk strategies
* Consolidating repeat services provides more time for risk consultations related to top priorities
* Becoming proactive about risk and insurance increases college/division ability to faster service and resolution
* Improved satisfaction of college/division employees and volunteers through streamlined service
* Transferrable skills

**EXPECTED SERVICE IMPROVEMENTS**

|  |  |
| --- | --- |
| **Service** | **Improvement** |
| **Risk planning** | With better understanding of college and division objectives, UI Risk can decrease risk with sharpened risk strategies |
| **Waivers** | Waivers will reflect preferred administration by college/division through college/division specific protocols |
| **Protection of minors** | As colleges/divisions identify youth service, UI Risk is able to assist with implementation of best practices |
| **Volunteers** | Quickly identify volunteer opportunities, compliance with process |
| **Claims management** | UI Risk can improve length of time spent on claim and best represent university for coverage |
| **Insurance services** | Navigate coverage processes and forms to meet unit needs reducing uncovered expenses |
| **Certificate documentation** | Correctly presented certificates can be processed quickly to and from university |
| **Insurance certificate waivers** | College/divisions will be able to understand when to request a waiver of certificate for low risk situations and have an awareness of loss implications |
| **Workers compensation information** | Collaboration with the Workers Compensation group can improve reporting and claims service, focusing on employee productivity and retention |
| **Camps** | Understanding camp accident mechanics improves |
| **Vehicles** | Policy and procedure become understandable and manageable |

**WE LOOK FORWARD TO YOUR COMMENTS AND COLLABORATION**

* General procedures
* How Risk Partners would best work with your college/division

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