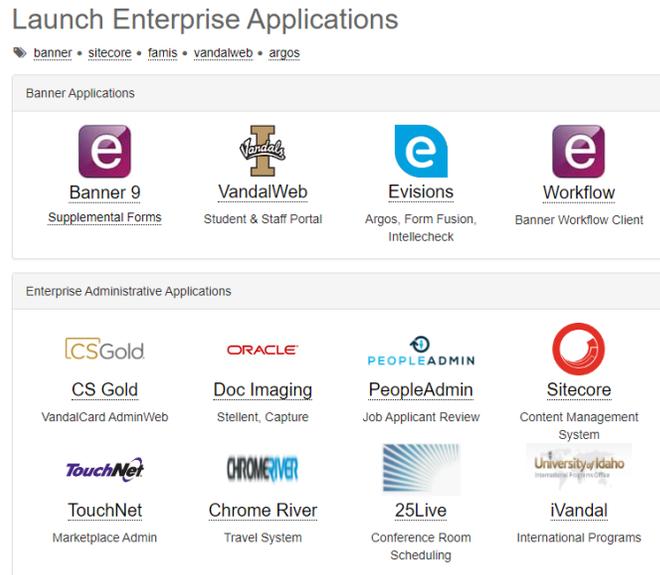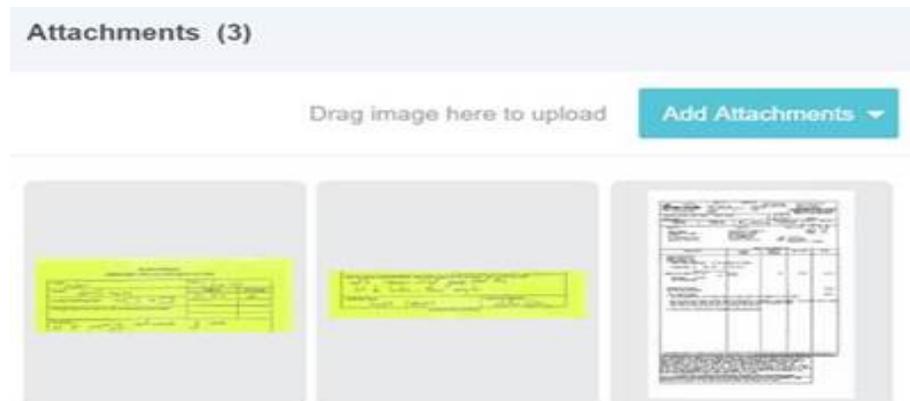## Split Image Correction

At times the OCR software in Chrome River crops/splits images in the receipt gallery. A feature exists that allows users to return the image to its original state.
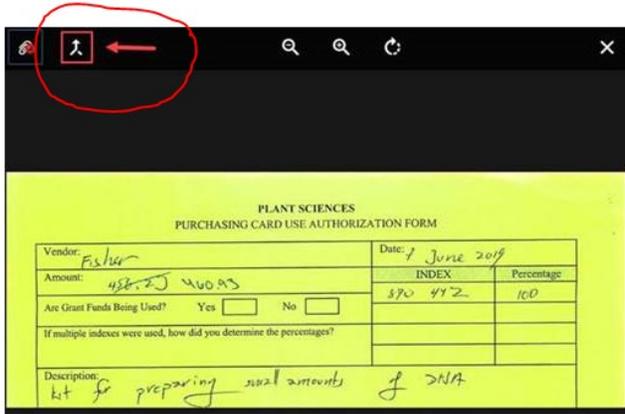
- Log into Chrome River using the icon on the Launch Enterprise Applications webpage:
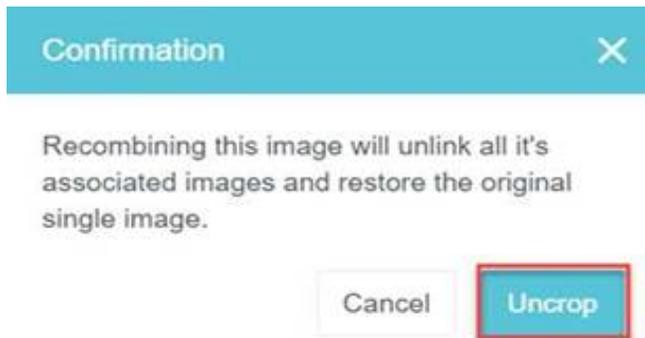 https://support.uidaho.edu/TDClient/40/Portal/Requests/ServiceDet?ID=707

Issue: The image below appears as three separate attachments after uploading to the expense report, when it should contain only two images.

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Solution: Select one of the images that has been split and choose the Combine Split Up Arrow Button.

A box will pop up asking you to un-crop the image or to cancel the request. Choose **Un-crop.**

The image returns to its original state. In this example it's back to two attachments.

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