

Ethan Williamson - Technology Solutions Partner I

5 February 2025

I requested help setting up a new laptop and Ethan made himself available within a few hours - extremely responsive. He spent as long as it took to help me navigate a VPN, set up two printers and a scanner, besides setting up my preferences. Additionally, he solved a longstanding log in issue of mine in a matter of minutes which will save me tons of time over the long haul. Ethan never seems rushed. He always is patient with questions I have and doesn't make me feel dumb. While he was helping me, one of my colleagues stopped by with a question for him and lo and behold - he already had the piece of hardware she needed in his backpack! This is just one example of the level of service Ethan provides. He has a "rep" here at WWAMI for being AMAZING!

Ethan Williamson - Technology Solutions Partner I

6 February 2025

Ethan coordinated the purchase of a new printer and spent hours at our office working with the manufacturer to address the manufacturer's faulty equipment. His follow through has been amazing and his work and time are greatly appreciated.

Ryan Taylor - Technology Solutions Partner II

12 February 2025

Ryan is always so responsive with any technology needs and issues that our department has and solves things quickly. He is friendly and never gets stressed when the issue is a "crisis". I am so very appreciative of the service he provides.

Elise Kokenge - Assistant Director, Graduate Student Support

13 February 2025

Not only does the university benefit from Elise's existence, but the world benefits too. Elise has a rare combination of raw intelligence, compassion, and the ability to express herself eloquently. As a result, she is an amazing colleague. Whether it is sitting down to a meeting that she is attending, or just passing her in the hallway, her quickness to perceive is impressive. It is a good idea to carry a notebook whenever you think you will be seeing Elise because she always has something wise to say. It is no wonder her colleagues seek her counsel so frequently. She is also downright hilarious. She can have a whole room of people laughing just after walking in. These qualities that make her such a wonderful colleague also make her a huge resource and support to the students she works with. Whether it is helping them navigate a complex system, or inspiring them to keep pushing, Elise is invaluable. Students, faculty, and staff alike are so lucky to get to know her.

Jenny Rose - Academic Advisor

13 February 2025

It has been such a pleasure getting to know Jenny as she has settled into her role as an Academic Advisor. She is so willing to jump into new and stressful situations to both learn the position and support the team. She brings a kindness and thoughtfulness that supports her students with any struggles they are experiencing. They are so lucky to have such a wonderful resources and person to support them. Her teammates are no different. We all reap the benefits of having Jenny on the team. She has quickly made many friends on our team through her willingness to work hard, share her ideas/ expertise with us, and generally help raise the overall quality of advising at the University of Idaho. It is such a pleasure to have yet another amazing person on our team!

Arleen Furedy - Administrative Specialist II

13 February 2025

Arleen is such a treasure both to the Department of Computer Science, but the University of Idaho as a whole. Despite having one of the most difficult positions on the campus, she is always ready to face down a new challenge with thoroughness and care. Furthermore, she works with students who are frustrated, confused, or both. Yet, she always maintains a professional and kind demeanor that helps resolve the situation. Everyday she must receive at least one million emails, and yet she has typically responded within an hour. Her knowledge of the department and the systems of the university are second to none. We are lucky to get to work with such an awesome colleague!

JayCee Hollingshead - Program Coordinator I

13 February 2025

JayCee is not only an amazing colleague but an amazing person. She is so willing to lend a hand and support her colleagues. This not only supports a colleague in need, but also inspires others to find ways to support others. Her commitment to her work is equally as impressive. Whether it is stuffing flyers into envelopes, writing an email to a potential student, or any of the thousands of things she does each day to support students, JayCee can always be counted on to tackle the task with precision, and tenacity. She can analyze problems, synthesize information, and find creative ways to better students' experiences at the university. Finally, she is one of the toughest people I've ever met, whether it is the physical demands of planning and organizing events, or the mental resolve to power through a complex issue, JayCee will always see it through. It is such a pleasure to get to work with her!

Bryan Soderquist - Administrative Specialist II

13 February 2025

Bryan is such a pleasure to get to work with! Though he is constantly busy with all of the emails going to the Department of English, he is always so thorough and professional in his responses. Whether it is a student needing something or a colleague from across campus needing even more, Bryan is always quick to help out. This dedication to helping the department and the larger university function more smoothly deserves to be celebrated and honored. Bryan's job is difficult, stressful, and, I assume, frustrating but he never lets that get in the way of working to make the University of Idaho the best place to get an education, and an equally amazing place to work. Thank you for all you do Bryan!

Department of Mathematics and Statistical Sciences Staff (Jana Joyce, Amy Kingston and Lana Unger)

13 February 2025

Jana, Amy and Lana are amazing! As we move into another advising season, with UI Bounds on the horizon, their work is critical to successfully navigating those events. The relief we as advisors feel, when we know we can email an override to them, and know they will get back to us quickly and clearly is invaluable. While we are talking with students and building their excitement for the University of Idaho, they are behind the scenes working to make sure everything goes smoothly. Not only do they all perform their job with efficiency, but they are also always wonderful to work with. Surely they must get frustrated and stressed with the high volume of emails they receive, but that never shows in their work. They are always professional and a delight to work with. Thank you so much for all you do!

Karena Gutierrez - Academic Advisor

13 February 2025

Karena is such a wonderful colleague. She is so creative and innovative. Her work pushes the whole team to want to improve both our advising practice and to innovative more. She also has a unique ability to turn a phrase. While not an English major, she certainly could have been. The university is so fortunate that we pulled and kept Karena from her alma mater because she is an amazing colleague and person. She is a big reason why our team is so awesome. Thank you for all you do Karena, we all appreciate you!