### Kip Rittenhouse - Customer Service Rep II

#### 1 October 2024

Kip submitted a CARE referral for a student struggling with parking citations. I reached back out to ask questions and Kip answered them so thoroughly and clearly- it was so helpful and appreciated.

#### Zachary Wnek - Academic Advisor

3 October 2024

Zach is a one of the most intelligent people I've ever met. He brings an analytical, and philosophical depth to our advising team that helps us all engage more deeply with whatever we are discussing. I regularly leave our staff meetings, with some new understanding or something to contemplate because of Zach. In addition, he is an incredibly hard worker, who supports our team in a myriad of different ways. Our team benefits immensely because of Zach.

## Sophie Becker - Lead Academic Advisor

3 October 2024

As one of the most experienced Academic Advisors, Sophie's understanding of the nuances and complexities of our work is invaluable. Whether it is answering a question about a specific regulation, or providing her wisdom about the million issues that arise in our days, her input is curtail. Furthermore, as a Lead Academic Advisor, her calm, steady, and reflective leadership directly helps our team function and thrive. Sophie is one of the strongest foundations for our team. We are lucky to have her presence on our team.

# Kendra Chilbert - Alumni Industry Outreach Program Coordinator

4 October 2024

Major kudos to Kendra Chilbert for leading the charge on revamping and reintroducing our Student-Alumni Mentor Network. A collaboration between Career Services and Office of Alumni Relations, Kendra has taken the lead on every single facet of the redevelopment and implementation of our program that connects eager and engaged Idaho students with Vandal alumni for personal and career development. This program would not be possible without her initiative and dedication.

### **Erica Frazier - Grant Financial Specialist**

23 October 2024

Part of Erica's role is to work with subrecipients on their invoice submissions and required documentation. Complying with federal funding guidelines is new for many of our research subrecipients and can be daunting to say the least. Erica has expertly, with grace and understanding, worked with a subrecipient to educate them about submitting compliant reimbursement requests. This improves turnaround time and helps the University provide payment to our subrecipient as quickly as possible. In a project partner meeting, the subrecipient specifically mentioned Erica as being incredibly helpful and knowledgeable. "I can't say enough about Erica" was their actual comment - and considering the challenges they have faced, it meant a great deal. Erica has helped not only the project partners, but the entire project stay on track and has been a major positive voice and representative for the University of Idaho.